

Privacy policy regarding the processing of personal data via the website

Servizi Italia S.p.A., in the person of its *pro-tempore* legal representative, with registered office in Castellina di Soragna (PR), Via San Pietro 59/B – 43019, Tax ID no. 08531760158 and VAT No. 02144660343, acting as the Data Controller (hereinafter, the “**Data Controller**”), hereby notifies you, in accordance with Regulation (EU) 2016/679 (hereinafter, the “**GDPR**”) and the applicable Italian legislation on the protection of personal data, that your personal data will be processed for the following purposes:

1. Scope of data processing

The Data Controller processes personal identification data (hereinafter, “**Data**” or “**Personal Data**”) provided by you while browsing the Data Controller’s website www.servizitaliagroup.com (hereinafter, the “**Website**”) and/or in the case of submitting a contact request to the Data Controller, particularly:

- your e-mail address and any other data provided upon forwarding a request for information to the Data Controller;
- browsing data such as the IP addresses or names of computer domains used by the users when connecting to the Website, URI (Uniform Resource Identifier) addresses of requested resources, the time of the request, the method used in submitting the request to the server, the size of the file obtained in reply, the numerical code indicating the state of the reply given by the server (OK, error, etc.), and other parameters concerning the operating system and computer environment of the user. Such information is collected through the cookie described in the Website’s Cookie Policy, to which the reader is referred.

2. Purposes and legal bases of data processing

Your Data shall be processed without your prior consent for the following purposes and on the following legal bases:

- Implementation of the contract and/or of pre-contractual commitments, in particular to:
 - use the Website;
 - manage a contact/information request submitted by you.
- Pursuing the legitimate interest of the Data Controller, to:
 - manage and maintain the Website, also with adequate technical assistance;
 - prevent or detect fraudulent or abusive activities that are detrimental to the Website;
 - exercise the rights of the Data Controller, for example for the defence of legal claims.
- Fulfilling legal obligations, such as:
 - compliance with obligations set forth by laws, regulations, EU legislation, orders and provisions issued by the competent authorities.

Your Data is also processed, only with your prior consent, to carry out statistical analyses – using the analytical cookies described in the Website’s Cookie Policy, to which the reader is referred – aimed at optimising and improving website navigation, without identifying the user.

3. Types of Data processing

SERVIZI ITALIA S.P.A. - SEDE LEGALE E AMMINISTRATIVA

VIA SAN PIETRO, 59/B - 43019 CASTELLINA DI SORAGNA (PR) - T. +39 0524 598511

WWW.SERVIZITALIAGROUP.COM - SEDE@SI-SERVIZITALIA.COM - PEC: SI-SERVIZITALIA@POSTACERT.CEDACRI.IT

CAPITALE SOCIALE € 31.809.451,00 I.V. - REG. IMPR. PARMA C.F. 08531760158 - P.IVA 02144660343

SOCIETÀ SOTTOPOSTA ALL'ATTIVITÀ DI DIREZIONE E COORDINAMENTO DA PARTE DI COOPSERVICE S. COOP. P. A., CON SEDE LEGALE IN REGGIO EMILIA, VIA ROCHDALE N. 5, TITOLARE DEL NUMERO 00310180351 DI CODICE FISCALE, ISCRIZIONE NEL REGISTRO DELLE IMPRESE DELL'EMILIA E PARTITA IVA, NONCHÉ DEL NUMERO 128740 DI ISCRIZIONE AL R.E.A.

Your Data will be processed in electronic form by collecting, recording, updating, organising, storing, consulting, processing, amending, selecting, extracting, comparing, using, interconnecting, blocking, deleting or destroying the Data.

4. Data Retention

The Data Controller processes Data for the time needed to achieve the above purposes. In particular, the retention period for Data collected through requests received via the contact details provided on the Website is strictly limited to the time needed to follow up on the user's request.

In any case, in the absence of further developments, the Data will be retained for a maximum of six (6) months from the last contact/information request submitted by the user.

Data collected through cookies will be retained for a period of time not exceeding that indicated in the Website's Cookie Policy, to which the reader is referred.

5. Data Provision

Except where processing is subject to your consent, the provision of Personal Data is mandatory, and any refusal to do so may make it impossible to follow up on your requests for information.

6. Access to Data

Your Data may be accessed for the above-mentioned purposes by:

- employees and/or contractors working for the Data Controller, in their capacity as data processors and/or system administrators;
- third-party companies and other parties (e.g. providers of IT services, credit institutions, professional firms, etc.), to which activities are outsourced on behalf of the Data Controller, in their capacity as external data processors.

7. Disclosure of Data

Your Data may be shared for the above purposes, even without your consent, with supervisory bodies, the police or law enforcement agencies, which will process same, at their express request, in their capacity as independent data controllers, for institutional purposes and/or by virtue of the law and when carrying out audits and investigations. Your Data may also be shared with third parties (e.g. partners, independent contractors, agents, etc.), in their capacity as independent data controllers, in order to carry out activities for the above purposes.

8. Data transfer

Your Data shall not be disclosed to countries outside the EU.

9. Existence of automated decision-making processes

The Data Controller shall not use automated decision-making processes in connection with your Data.

10. Rights of the Data Subject

The Data Controller informs you that, as the data subject, unless specific legal requirements apply, you have the right:

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- to obtain confirmation of the existence of personal data concerning you, even if not yet recorded, and that such data be provided to you in an intelligible form;
- to obtain information on and, if necessary, copy of: a) the origin and category of the personal data; b) the logic applied where data processing is carried out using electronic devices; c) the purposes and methods of data processing; d) the particulars of the Data Controller and of the processors; e) the individuals or categories of individuals to whom the personal data may be disclosed or who may gain access to same, especially third-country recipients or international organisations; f) where possible, the period of time the personal data will be stored or the criteria used to determine that period; g) the existence of an automated decision-making process and, if this is the case, the logic applied, and the significance and consequences for the data subject; h) the existence of adequate guarantees where the data is transferred to a country outside the EU or to an international organisation;
- to obtain, without undue delay, the updating and rectification of inaccurate data or, when requested, the integration of incomplete data;
- to withdraw, at any time, the consents given in an easily accessible form and without impediment, using, if possible, the same means used to provide them;
- to obtain the erasure, encryption or blocking of data: a) that is processed unlawfully; b) that no longer needs to be stored for the purposes for which it was collected or subsequently processed; c) for which consent on which the processing is based has been withdrawn and where there is no other legal ground for the processing; d) whose processing you object to and there are no overriding legitimate grounds for the processing; e) where there has been a failure to comply with a legal obligation; f) that relates to minors. The Data Controller may refuse to erase the data only when: a) exercising the right of freedom of expression and information; b) complying with a legal obligation, carrying out a duty in the public interest or exercising official authority; c) there is a public health issue; d) archiving is necessary in the public interest, for scientific or historical research purposes, or for statistical purposes; e) exercising or defending legal claims;
- to obtain restriction of processing when: a) the accuracy of the personal data is contested; b) the Data Controller has unlawfully processed the data in order to prevent its erasure; c) your rights are being exercised in court; d) verifying that the Data Controller's legitimate grounds override those of the data subject;
- to obtain access to the data, when processed by automated means, without hindrance and in a structured, commonly used and machine-readable format in order to be able to transmit such data to another controller or, if feasible, to obtain direct transfer of the data from the Data Controller to another controller;
- to oppose, in whole or in part, on grounds relating to your particular situation, the processing of personal data concerning you;
- to lodge a complaint with the Data Protection Authority.

In the above-mentioned cases, where necessary, the Data Controller shall ensure that third parties to whom your personal data is disclosed or shared are duly informed whenever you exercise your rights, except in specific cases (e.g. where this proves to be impossible or would involve a disproportionate effort with respect to the protected right).

11. Methods of exercising rights

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Servizi Italia

You may exercise your rights at any time:

- by sending a registered letter with return receipt to the Data Controller's address at: Servizi Italia S.p.A., Castellina di Soragna (PR), Via San Pietro 59/B – 43019
- by sending an email to privacy@si-servizitalia.com;
- by calling: (+39) 0524 598511.

12. Data Controller

- The Data Controller is **Servizi Italia S.p.A.**, with registered office in Castellina di Soragna (PR), Via San Pietro 59/B – 43019, Tax ID No. 08531760158 and VAT No. 02144660343.

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13. Data Protection Officer (DPO)

The Data Protection Officer (DPO) can be contacted via email to dpo@si-servizitalia.com.

An up-to-date list of data processors is kept at the Data Controller's registered office in Via San Pietro 59/B – 43019 Castellina di Soragna (PR).

Castellina di Soragna (PR), on 05.02.2026

**The Data Controller
Servizi Italia S.p.A.**

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